

# Frequently Asked Questions

## What's the catch?

There is no catch — this is purely a savings program. You are never paying more to participate in community solar.

## How do I know if I am eligible to participate?

If you are an Ameren or ComEd customer, you are eligible to participate. Co-op (Corn Belt) and municipal utility customers are not eligible to participate at this time.

## What if I already have rooftop installed? Can I also participate in community solar?

Yes! Community Solar credits can be applied to offset any additional home usage not covered by your own generation.

## Can I continue to participate in the local municipal aggregation program?

Yes, community solar credits can and will be applied to the supply portion of your bill that is provided by Constellation (or any other pre-selected supplier).

## What if I already participate in Community Solar with another company?

No problem. Most solar companies (including PureSky) do not charge any additional fees or penalties for leaving the program early. Our Community Solar Coordinators will help you navigate this process.

## What if I move or want to cancel my subscription with PureSky?

Often times, your subscription can move with you. If we can't move your subscription to your new home, we kindly ask for a 90 days' notice and referral to fill your subscription on the farm.

## Does this mean I no longer receive power from my local utility?

No, you will not be switching utility companies or suppliers. PureSky is not an Alternative Retail Electric Supplier (ARES). By signing up for community solar, you will receive the community solar benefits directly on your current utility bill.

## How are community solar credits applied to my utility bill?

The community solar credits generated by your share of the solar farm will be applied directly on your utility bill. Your utility provider will credit your solar savings to your utility bill and remit payment directly to us so you will not need to pay us separately. Credits are only applied to those portions of your delivery and supply that appear on your utility-issued bill.

## How is my subscription size determined and what if my usage changes?

Our Community Solar Coordinators analyze your annual electricity usage and use this to determine the appropriate subscription rate. We understand your electricity needs may change and can adjust your subscription to maximize your savings at any time.

## How does seasonality affect solar and the credits I receive?

In the summer when the solar farm produces the most, you will receive more solar savings. As we move into the winter months the solar farm will start to produce less. Any extra community solar credits received in the summer will be saved to use in the winter. Credits never expire.

## Questions about Community Solar?

*Contact the PureSky Community Solar Team directly and they will be happy to help:*

Website: [www.pureskyenergy.com/ecology-action](http://www.pureskyenergy.com/ecology-action)

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